RED KITE PERFORMANCE

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Wards affected: All

PROPOSED DECISION

That the report be noted.

Corporate Implications

- 1. The promises referred to in this report are commitments which were made by the Council in its pre-ballot offer document to the tenants. The offer document was formally issued by the Council to its secure tenants in January 2011 in accordance with Schedule 3A to the Housing Act 1985 before the ballot took place in April 2011.
- 2. Under the terms of the Transfer Agreement dated 13 December 2011, Red Kite are obliged to comply with the terms of the offer document, which is itself included within the Transfer Agreement. Similar commitments were made to the leaseholders, although this is not a formal requirement of the legislation.

Executive Summary

- 3. An update report has been requested by Audit Committee relating to Red Kite's performance post housing stock transfer in December 2011.
- 4. There are 78 promises included in promises tracker relating to Red Kite Promise at transfer in Dec 2011 and a further 31 leaseholder commitments which have been amalgamated with the main promises document during quarter 4.
- 5. According to information provided by Red Kite, they have completed all of the promises made to tenants and residents prior to the 5 year 'deadline' as per the offer document.

Current Assessment against Promises made at Transfer

- 6. Using the performance information obtained from Red Kite, they have completed 100% of the target position (as at October 2016) for promises made at transfer.
- 7. More detailed information is available in the tables below and has been obtained using information available on Red Kite's website (http://redkitehousing.org.uk/work-to-your-home/the-improvements-we-have-made-so-far

Obligations under Transfer

8. As per the transfer agreement, Red Kite agreed to a number of service level agreements relating to various issues including the management of temporary accommodation and the supply of up to 50 temporary accommodation

properties.

9. The provision of up to 50 units of temporary accommodation is ongoing and will continue in line with a percentage of stock having now reduced to 47 due to Right to Buy sales. Service Level agreements relating to Saunderton Lodge and the remaining temporary accommodation stock ended in December 2014 as per the transfer contract and alternate arrangements have been implemented.

Summary

10. Overall, Red Kite have achieved the Promises made in the Transfer Offer and should be commended for achieving so much in the period post transfer.

Challenges

11. The need to make further progress on the redevelopment of Castlefields of which progress has been made, with a full planning application expected in 2017.

Background Papers

The final 'promises' report from Red Kite is attached as Appendix A.